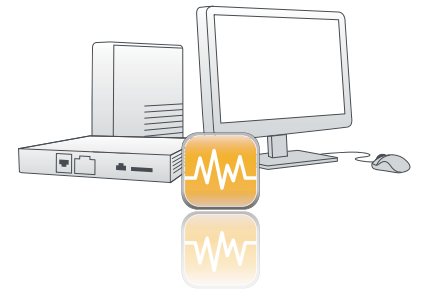


T1 services provide fast, reliable broadband access.

Keep your business connected and your employees productive with T1 service designed specifically for business-critical performance.

We provide reliability, extra features, and industry-leading service level agreements to meet your business needs today and tomorrow.



High Performance Bandwidth

T1 broadband is the preferred choice for businesses with mission-critical Internet service requirements. We can also bond multiple T1 lines into seamless connections up to 12x12 Mbps, providing robust connectivity for businesses that:

- Use bandwidth-intensive applications
- Transmit large volumes of data, images, or video
- Run their own Web, email, database, or application servers
- Push the limits of their existing multi-megabit Internet access service

Static IP Addresses

Your T1 service comes with either one static public IP address with network address translation (NAT) or five static public IPs. Businesses often use fixed public IP addresses for running websites, email servers, or virtual private networks (VPNs). Additional IP addresses can be purchased as your business needs evolve.

Service Level Agreements

We stand behind our T1 service with 24 / 7 / 365 priority support, a toll-free hotline, and an industry-leading service agreement (SLA) that includes 4-hour time-to-repair, 99.99% monthly service availability, installation timeframe, and data delivery targets.

Professional Installation and Support

A trained professional will install your service. We even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

Premium T1

Delivers proactive monitoring and your choice of managed security options (firewall, intrusion protection, anti-virus, spam tracker, etc.) to protect your business network and lower total cost of ownership.

Benefits

- Designed for business
- Competitive pricing
- Reliability
- 24 / 7 / 365 Support
- Satisfaction guarantee

Features Chart

| FEATURES | DETAILS |
|-------------------------|---|
| Connection | Each T1 connection is provisioned with an industry-standard DS1 loop. |
| Speed | Symmetrical speed options: 12.0 Mbps, 10.5 Mbps, 9.0 Mbps, 7.5 Mbps, 6.0 Mbps, 4.5 Mbps, and 3.0 Mbps (Bonded T1); 1.5 Mbps (Full T1) |
| IP Configuration | Choose either network address translation (NAT) with one static public IP address and 253 usable private IP addresses, or five static public IP addresses. More IP addresses are available for an additional fee. |
| Premium T1 | Add proactive monitoring and your choice of managed security options (firewall, intrusion protection, anti-virus, spam tracker, etc.) to protect your business network and lower total cost of ownership. |
| Equipment | Choose a new business-class router with a one-year warranty, or use your own equipment if it meets our requirements. |
| Service Level Agreement | <p>The following service level targets are financially backed by available invoice service credits:</p> <ul style="list-style-type: none"> - 99.9% monthly service level availability - 4-hour time-to-repair - 99.9% data delivery; network delay of 110 ms - Installation within 30 calendar days for 1.5 Mbps or 3.0 Mbps - Installation within 45 calendar days for 4.5 Mbps or 6.0 Mbps - Installation within 60 days for 7.5 Mbps and above |
| Installation | We facilitate professional installation and set up of your T1 service. |
| Support | Specialized, dedicated support 24.7.365. A dedicated T1 field support team will respond after hours, on weekends, and on federal holidays in the event of an outage. |
| Account Management | The online management tool makes it easy to check your order status, update your account, and pay your bill at any time. |
| Satisfaction Guarantee | If you are not fully satisfied with your T1 service, you can disconnect your line within 30 days of installation without liability for further term commitments. |

Advantages

End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.