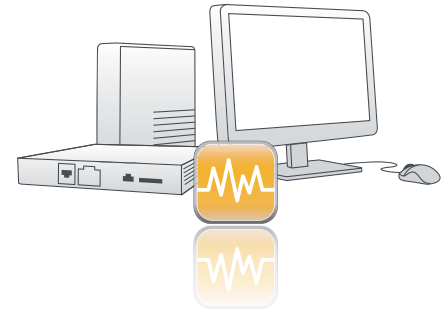## Ethernet delivers high-speed, business-class bandwidth for up to 50% less than comparable T1 service.

Ethernet provides reliable, business-class bandwidth from 2x2 Mbps up to 20x20 Mbps for a much lower cost than DS3 access or comparable Bonded T1 service. Ethernet is a fully managed solution backed by an ironclad service level agreement that guarantees 99.99% monthly uptime. If your business has intensive bandwidth demands, there's no better value. We offer a variety of Ethernet service options to meet the unique needs of your business.

High-Performance Bandwidth

Ethernet offers a choice of symmetrical speeds and is fully scalable to meet the growing demands of your business. This solution is ideal for businesses that:

- Run servers for websites, email, databases, or applications
- Transfer large data, image or video files
- Use bandwidth-intensive applications
- Support remote workers or VPNs
- Require VoIP with QoS
- Need scalable bandwidth options

Guaranteed Reliability

Ethernet comes with the same 99.99% monthly uptime guarantee as our T1 or DS3 service. Our robust service level agreement (SLA) also guarantees 4-hour response time and installation within 30 days .

Easy to Install and Manage

Ethernet utilizes your existing infrastructure and reliable copper loop bonding technology to ensure rapid deployment and a seamless connection. We will provide a trained technician to install your service. You don't have to worry about a thing.

24 / 7 / 365 Support

Our experienced support agents are available around the clock to answer any questions that arise. Repair technicians are available after hours, on weekends, and on federal holidays to keep your business operating.

Benefits

Lower cost

Symmetrical speed

Use existing infrastructure

24 / 7 / 365 Support

Features Chart

FEATURES	DETAILS
Ethernet Technology	Ethernet is different than a Bonded T1 connection because it uses a loop-bonding technology, while T1s use a link-bonding technology. Although both are effective, loop-bonding is a newer technology that reduces overhead and deals with loop failure more efficiently. That means more bandwidth remains available for applications and your connection is less likely to suffer if one loop fails.
Speed	Seven symmetrical speed options: 2 Mbps, 3 Mbps, 5 Mbps, 8 Mbps, 10 Mbps, 15 Mbps, and 20 Mbps.
IP Addresses	Includes 32 static IP addresses
Equipment	Layer 2 termination
Service Level Agreement	The following service level targets are financially backed by available invoice service credits: - 99.99% monthly service level availability - 4-hour response time - 99.9% data delivery; network delay of 110 ms - Installation within 30 calendar day s
Installation	Professional installation and set up of your Ethernet service.
Dial-up Access	Unlimited while awaiting installation; after installation, 10 hours free per month; $1.50 per hour thereafter.
Support	Expert support agents and technicians available 24 / 7 / 365, even on weekends and holidays.
Account Management	The online management tool makes it easy to check your order status, update your account, and pay your bill at any time.
Availability	Ethernet is currently available in: Atlanta, Boston, Chicago, Cleveland, Dallas, Denver, Detroit, Houston, Las Vegas, Los Angeles, Miami, Minneapolis, New Jersey/New York, Philadelphia, Phoenix, San Francisco, Seattle, Washington DC, and many other markets.

Advantages

End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.