



## MegaPath Duet Hosted Voice

Low-cost, managed IP phone solution for single-location businesses



### Save Up to 50% over Traditional Phone Services

MegaPath Duet Hosted is a low-cost way to give your business the enterprise-class features of a traditional PBX combined with the advanced functionality available only through VoIP. The capital investment required up-front is a fraction of buying or leasing a PBX and it's a cloud-based hosted solution so it doesn't require a dedicated IT resource to manage. Plus, Duet Hosted provides both voice and T1 or SDSL data access, so you pay just one low monthly bill to a single provider for both services. The end result is more business features and professional-grade call quality for up to 50% less than traditional phone services.

### Customer Advantages with MegaPath Duet Hosted

- **Save money by outsourcing your phone system to MegaPath.** With no expensive PBX equipment to lease, purchase or maintain, this system requires minimal upfront capital expense. We offer a choice of affordable phones, features, and calling plans and provide all the advanced IP features so you never have to worry about technology obsolescence.
- **Voice Quality with Network-based Quality of Service (QoS).** Our built-in network-based QoS ensures your voice call quality will be crystal clear and voice calls always take priority over your data communications.
- **Fully-managed nationwide MPLSVPN network for mission-critical communications.** MegaPath has the largest broadband reach of any provider in North America, and our nationwide network offers the speed, reliability, and built-in security required for your business communications.
- **One provider, one number to call.** We are the single source for all your voice and data needs. Reach our friendly, knowledgeable, U.S.-based customer service representatives by dialing just one number.

### An Affordable, Fully Managed Solution

MegaPath Duet Hosted is a fully managed, cloud-based voice and data system. The equipment required at your location is minimal. You have the option of relying on MegaPath to dispatch a certified technician to manage the installation for you, or to install the system yourself. Either way, the upfront costs are nominal. After that, you pay only one low and predictable monthly rate for both voice and data service.

Once the system is up and running, management is a breeze. A simple online portal helps you make quick work of moves, additions, and changes. Employees have access to their own self-service portal for easy individual phone configuration. Everything else, including security, bandwidth utilization and network monitoring, is handled remotely by MegaPath.

### MegaPath Duet Hosted Offers:

- Hassle-free voice and data service through one provider
- Low upfront capital expenditure and low monthly cost per employee
- Business-grade features and benefits
- Crystal clear call quality
- Flexible service plans
- Friendly, knowledgeable customer service
- Selection of popular IP phones and enterprise-grade equipment
- Choice of T1 or SDSL broadband
- Outlook and Salesforce.com integration



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## Enhance Productivity with Professional Features and Integration

Enterprise-level features are what set VoIP apart from traditional phone systems. MegaPath Duet Hosted includes a wealth of business features including call transfer, 3-way calling, and hunt group calling as well as advanced features like:

- Auto Attendant for a professional first impression with customers
- Receptionist provides an intuitive web interface for the front office
- Call Forwarding Options, Simultaneous Ring and Sequential Ring so you never miss a call
- Music on Hold for a positive customer calling experience

The service is also fully-compatible with Outlook and Salesforce.com for easy integration with your existing business applications.

## Clear and Reliable Call Quality

MegaPath Duet Hosted leverages the speed and security of our dedicated private MPLS network to give you crystal clear voice quality and call stability. Your mission-critical voice service never touches the public Internet so you don't have to worry about dropped calls or low call quality. Our secure network provides end-to-end QoS prioritization so your voice traffic always gets the bandwidth it needs for consistent call quality and clarity.

## Flexible Calling Plans

Every business is different, so in addition to unlimited local calling, MegaPath offers both unlimited and metered long-distance service plans. Unlimited plans are for employees who make a lot of long distance calls. If most of the calls are local, MegaPath offers low-rate metered plans to help keep your company's monthly costs down.

| PLAN      | PLAN DETAILS  | NATIONWIDE LONG DISTANCE              |
|-----------|---|---------------------------------------|
| Unlimited | For employees who make nationwide long distance calls | Includes unlimited nationwide calling |
| Metered   | For employees who make minimal long distance calls    | Competitive metered rates             |

## About MegaPath

Founded in 1996, MegaPath is relied on by over 20,000 business customers at over 70,000 business locations. MegaPath offers a wide range of nationwide broadband connectivity and managed services for small and large businesses, all the way up to Fortune 500 enterprises.



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