west West IP Communications

MaxxPort-IP Connectivity for Voice, Data & Internet

Connectivity empowers your business. Accept no compromise.

Your business relies on network connectivity for many critical business operations. Real–time communications, centralized applications and cloud–services are all a part of how you work, and MaxxPort provides the connectivity to keep them running.

MaxxPort is a managed router connectivity solution that allows an enterprise to deploy a converged, all–IP network optimized for the delivery of voice, data and internet services. MaxxPort offers flexible service delivery utilizing multiple Tier 1 carriers to ensure wide geographic coverage, a complete choice of network interfaces to suit your business needs, and a level of resiliency that is not found in single–carrier networks. MaxxPort provides a fully managed router, comprehensive bandwidth monitoring and access to the legendary West IP Communications support teams.

BENEFITS

One Service Provider For All Your Locations

Utilizing a wide choice of underlying carriers, MaxxPort can deliver the connectivity you need wherever your offices and facilities are, linking them together and to the world. MaxxPort utilizes a high–performance MPLS backbone, accessible via T1, DS3, OCx, and Metro Ethernet. The end result – a network that provides the best selection of carrier options for each of your locations, simultaneously optimizing cost, providing resiliency and delivering high quality performance.

One Network For All Your Applications

MaxxPort integrates voice, data, video and internet services into a single network architecture. You'll save money by eliminating different connections for different kinds of traffic. Consolidating traffic also allows also you to simplify the vendor management challenge and streamline service interactions. Depending on your location, needs, and budget, MaxxPort provides access speeds from 1.5Mbps to 10 Gbps.

One Call For All Support

West IP Communications' Network Operations Center is staffed 24/7 by Cisco–certified engineers who proactively monitor the enterprise communications network, freeing your IT team to focus on supporting strategic initiatives. A single call provides access to the expertise and exceptional service that has made West IP Communications the industry benchmark for service quality.

One Portal For Total Transparency

Real-time and historical reporting of bandwidth utilization provides IT managers with continuing insight into their network performance and resource efficiency. Access real-time information from wherever your business takes you via a secure web portal.

One Sure Way To Optimize Application Performance

Select from among three available Quality of Service (QoS) policies to differentiate between real-time applications like voice, business critical applications, and general internet activity. Each QoS policy includes four defined Classes of Service, ensuring that all network voice and data traffic is prioritized according to your business requirements.

SUCCESSFUL OUTCOMES REQUIRE MORE THAN TECHNOLOGY.

Translating great technology into great results is about more than the technology. You'll find many companies offering exciting technologies. But few deliver the results promised by the hype. That's because customer environments are complex, dynamic and nothing is as simple as it seems. Suppliers that don't have the ability to deal with this reality don't make for very good strategic technology partners. West IP Communications, in contrast, has turned network and communications technologies into enablers of powerful, positive results for leading organizations through a combination of innovative technologies and:

Experience

Our focus has been on serving companies of all sizes operating in geographically dispersed locations. And in serving those companies, we have seen nearly every challenge possible over the past 12+ years. Because our involvement extends to the smallest of details, our understanding of your system and the business needs that underlie its design is second to none.

Expertise

From our Network Operations Center to Solution Design, Account Management, and Procurement, our team is comprised of people who are brilliantly ingenious. The kinds of people who read Cisco[®] manuals for fun and who review the latest draft ITU standards to catch errors. We are not a collection of people with a passing interest in technology who are chasing the latest "new thing." We are committed to advancing our knowledge and the industry as a whole.

Service

Experience and expertise without a commitment to service has no value. The competitive landscape is littered with firms having expertise but no empathy or connection to their customers. At West, we truly value our customer relationships. We understand and acknowledge the potential risks that come with large scale system changes. And so we built a process to mitigate risks from the very beginning. We listen, question, and understand before all else.

MAXXPORT PROVIDES EXTENSIVE ACCESS WITH EXCEPTIONAL SERVICE



Fast, Symmetrical Connection

West

IP Communications

west

- 24/7/365 Technical Support
- Utilizes multiple Tier 1 Carriers
- Access speeds 1.5Mbps 10Gbps

NEXT STEPS

West IP Communications can help you maximize the business benefits of an IP network transformation. The next steps include detailed discovery sessions to assess current network infrastructure and performance, evaluate business requirements and build an understanding of end-state requirements. From there our teams will lead you through the architecture, design, implementation, management and support stages of the migration.