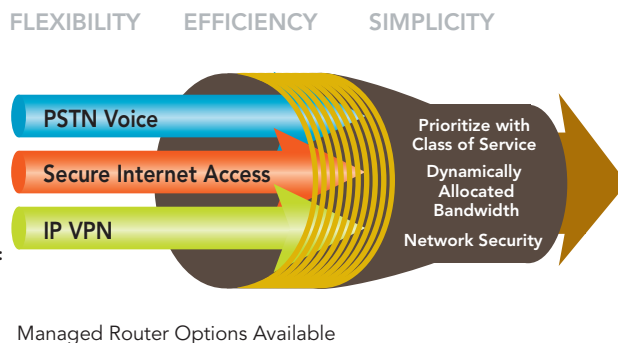


# Converged Services



Building a business network does not have to be complicated. Converged Services from **tw telecom** provides everything you need for your voice, data, and Internet communications—all in one easy, customized solution, and managed by a provider known for superior customer service and network reliability. Experience the ultimate in flexibility, simplicity, and efficiency with Converged Services from **tw telecom**.



#### Choose Your Services:

- Voice & Internet (single site)
- Any combination of voice, IP VPN and Secure Internet (multi-site)

#### Choose Your Connection:

- T-1, NxT-1, DS3, OC3
- 10/100/1000 Ethernet

Managed Router Options Available

## One Network. All the Options.

**tw telecom**'s Converged Services combines voice (local and long distance), secure Internet access, and IP VPN into a single, fully-managed solution.

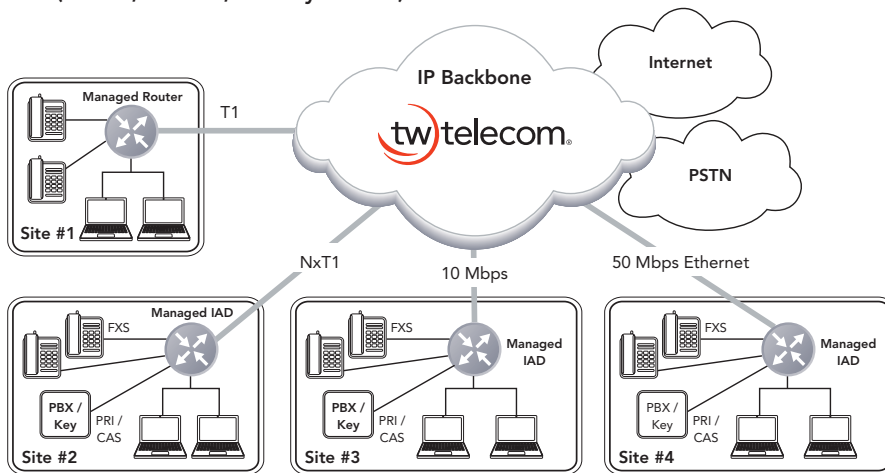
Much more than a simple bundled service, Converged Services delivers overall flexibility in network design, the ability to change configuration based on location needs, greater control over bandwidth allocation and prioritization, and built-in security, giving your business a much more robust solution to maximize your network and your resources. Whether you have a single location, or hundreds of sites of all different sizes, Converged Services has flexible connection options to meet your needs starting at a single T-1 and scaling up to Gigabit Ethernet.

Delivering multiple services over a single fully-managed connection not only simplifies your network, it also saves your business time and money. Everything you need is included with no expensive hardware to buy, configure, maintain or manage.

## Feature-Rich Capabilities

- Select the appropriate mix of full featured lines, and digital trunks or PRI for your voice service. Our voice service is designed to seamlessly support either traditional or IP phone systems.
- With **tw telecom**'s fully-managed secure Internet access, you do not have to equip each site with its own Internet connection and firewall, maximizing your bandwidth and IT resources, and minimizing cost.
- Dynamic bandwidth allocation enables Converged Services to more efficiently use bandwidth. Voice and data can more efficiently use the available bandwidth so there is never idle capacity.
- Class of Service (CoS) options allow you to further manage bandwidth by prioritizing time-sensitive applications to ensure peak performance.

**CONVERGED SERVICES**  
(IP VPN, Internet, Security & Voice)



**Advantages of Converged Services**

**Simplicity:** Simplify your network by integrating voice, data and Internet into a single, flexible, efficient solution.

**Any-to-Any Connectivity:** A fully meshed network allows you to reduce latency by avoiding hub and spoke traffic patterns. It also makes adding a location quick and easy.

**Internet Security:** All Internet traffic flows through **tw telecom**'s redundant network firewalls, which are managed by our team of security experts.

**Free Long Distance and In-Network calling:** All lines, trunks and PRI come with free long distance minutes of use (based on bandwidth purchased) and free calling to any other **tw telecom** customer nation-wide.

**Proactive Management:** Fully-managed security and hardware frees your IT resources up for other initiatives. Your network connections are also monitored 24x7.

**Control & Visibility:** MyPortal provides self-service access to account information, bandwidth utilization, on-line billing, trouble ticket creation and tracking, and much more.

**SLA:** Your services are backed by **tw telecom**'s industry leading Service Level Agreements.

**Superior Customer Experience:** Our people listen carefully, respond quickly and make things happen.

**About tw telecom**

**tw telecom** delivers the most advanced telecommunications solutions on the market to a wide spectrum of business and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable product and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information please visit [www.twtelecom.com](http://www.twtelecom.com).