

DDoS Mitigation Service



Distributed Denial of Service (DDoS) attacks are becoming more prevalent in today's Internet experience. Businesses relying on their Internet availability cannot afford the risk that an attack imposes upon them.

Fortunately, **tw telecom** has created a solution to protect your business. Our reliable, fully customized, proactive DDoS Mitigation Service will monitor and mitigate DDoS attacks and provide your business with an ideal Internet experience.

Using anomaly-based detection methods, **tw telecom** will monitor your Internet traffic patterns for deviations from your normal traffic baseline. **tw telecom**'s security professionals will alert you of any deviations which exceed your thresholds to confirm their validity. Upon your consent, a block will be placed in our network core where it will clear the traffic prior to your link establishment and provide you with optimized Internet access. Each block is customized based on the attack type and parameters used in the attack.

tw telecom's DDoS Mitigation Service is a non-intrusive service that will not impede or block any traffic without your consent. Having staff dedicated to monitoring your service will assure quick response to an attack while the act of receiving your consent prior to mitigation gives you the peace of mind that valid traffic will not be automatically blocked. Our skilled staff will be able to assist you in learning more about your attack. Each attack is blocked using a customized filter so you can rest assured that the attack traffic will be blocked with minimal impact to your business.

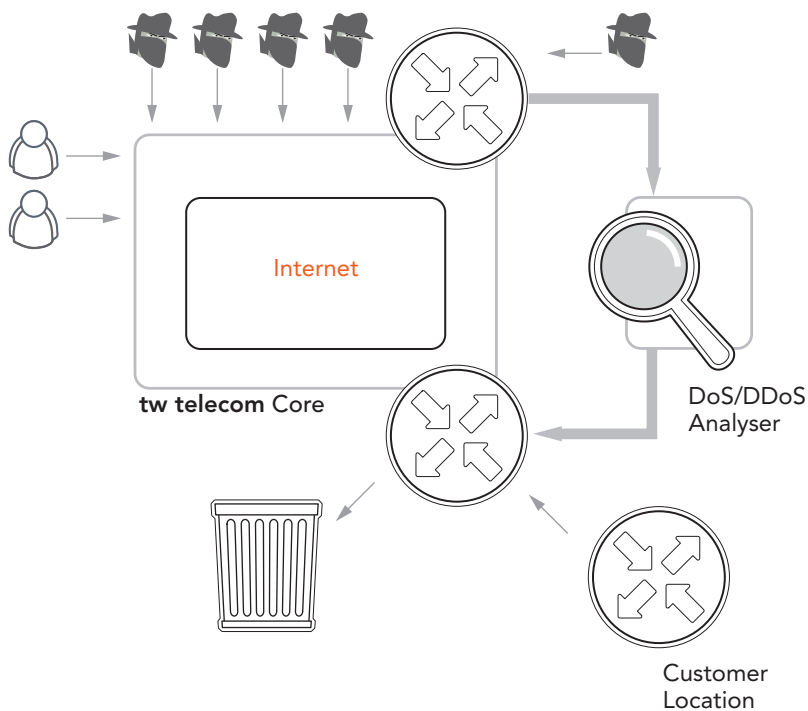
About tw telecom

tw telecom delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit www.twtelecom.com.

WORKS WITH OTHER tw telecom SOLUTIONS

- Traditional and Ethernet Internet Connectivity
- Managed Firewall/IPSec VPN
- VoIP

DDoS Mitigation in Action



Key Benefits of tw telecom DDoS Mitigation Services

- Dedicated team of professionals available 24x7x365 to monitor and react to your mitigation needs
- Customized configuration for your individual requirements
- A comprehensive security consultation from our Security Operation Center
- Installation of service (non-intrusive)
- Proactive monitoring, confirmation and mitigation
- Reporting portal
 - Detailed reports
 - Summarized reports
- Policy change management
- Convenience of a single number to call for all your communication needs