Internet Services

tw telecom

tw telecom's Internet services deliver high-quality, high-speed connections for companies who depend on the Internet for critical applications. **tw telecom** offers a comprehensive suite of Internet options, not only traditional connections (TDM) from T1 to OC48 but also Ethernet connections from 10 Mbps ports to 10 Gbps ports.

Our Network

tw telecom has built an impressive 10G IP MPLS backbone with a redundant IP core architecture, diverse network routes, and strong peering relationships with regional, national, and international networks to ensure traffic reaches its destination quickly and reliably.

Ethernet Connections

tw telecom provides not only traditional connections (TDM) from T1 to OC48 but also Ethernet connections from 10 Mbps ports to 10 Gbps ports, providing scalable solutions that can easily be increased to meet ongoing bandwidth requirements.
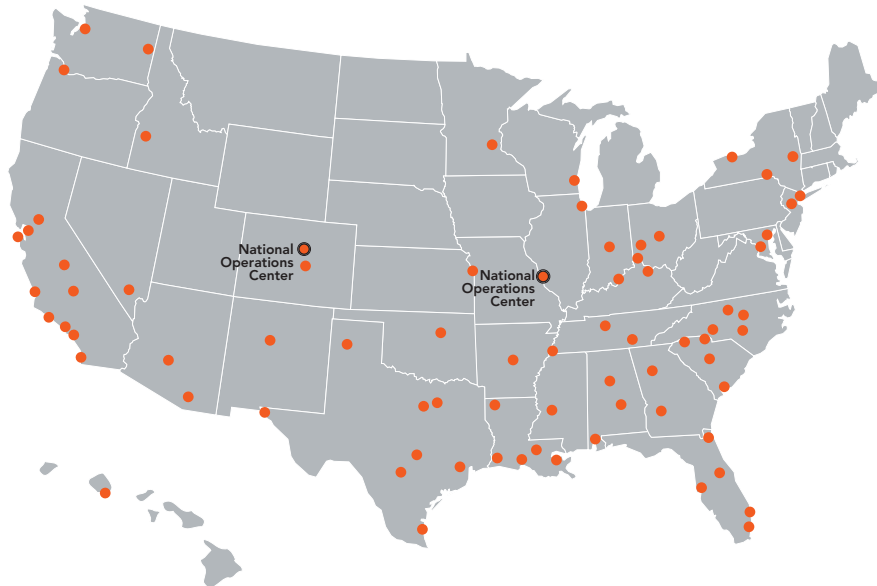
Metro Footprint

tw telecom has an extensive metro footprint, with fiber directly connecting more end-user buildings than any other competitive service provider in the United States. We are continually adding new buildings to our network.

tw telecom offers the following Internet services:	
Traditional Internet Service	
T1	1.5 Mbps
NxT1	3 Mbps to 12 Mbps
DS3*	2 Mbps to 45 Mbps
OC3*	35 Mbps to 155 Mbps
OC12*	125 Mbps to 622 Mbps
OC48*	1000 Mbps to 2488 Mbps
Ethernet Internet Service	
Ethernet	2 Mbps to 10 Mbps
Fast Ethernet*	2 Mbps to 100 Mbps
Gigabit Ethernet*	100 Mbps to 1000 Mbps
10 Gigabit Ethernet*	1000 Mbps to 10,000 Mbps
* Burstable service available in most markets.	

About tw telecom

tw telecom delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the U.S. and globally. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit **www.twtelecom.com**.

Flexibility

By owning our own networks, both IP backbone and local networks, we can quickly provision services to actively meet the business needs of our customers.

Service

tw telecom focus on execution and service delivery is unparalleled and widely recognized as such across the industry. **tw telecom** delivers local sales and technical expertise backed by a national company.

Service Level Agreements (SLA)

SLAs are standard with **tw telecom**'s Internet services and are backed with money back guarantees.*

Surveillance

tw telecom operates two 24 x 7 National Operations Centers to monitor and support customers' services.

Value Added Services

Internet services include these additional benefits: IP Addressing, Domain Names Services, On-line Bandwidth Utilization Reports, Back-up E-mail Exchange, and BGP Peering.

The following services are also available at an additional charge: Managed Security Services, Managed Router Service, and Shared Web/E-mail Hosting.

*Some restrictions apply

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