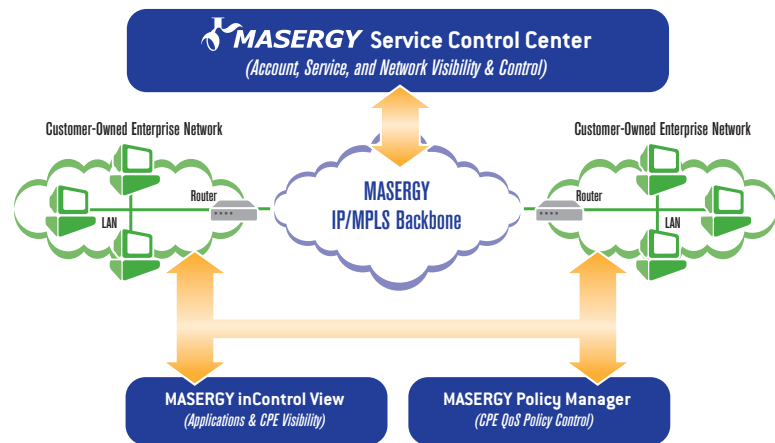# Customer Control Products

Customer-Controlled Intelligent Networks

Extend Application Performance Management Beyond Your Local Network

MASERGY Control Products: As enterprise networks increasingly become more complex, network managers rely on advanced tools to provide real-time management of business applications. MASERGY's control product family gives you the ability to easily view and change application performance end-to-end, across the network. These control products (Service Control Center, inCONTROL View and MASERGY Policy Manager) are all accessed via an easy-to-use web interface, making network management simple, quick and convenient.

Control Features

	Service Control Center	inCONTROL View	MASERGY Policy Manager
Web Interface	Yes	Yes	Yes
Account Control	Yes	N/A	N/A
Billing Info	Hourly updates	N/A	N/A
Utilization Statistics	WAN	LAN	N/A
Service Control	Full Capability Set	N/A	N/A
Trouble Ticketing	Integrated	N/A	N/A
QoS Reporting	By Service Plane	By Application	N/A
QoS Marking	N/A	N/A	By Application

MASERGY Service Control Center (Account, Service, and Network Visibility & Control)

Customer-Owned Enterprise Network • LAN • Router • MASERGY IP/MPLS Backbone • Router • LAN • Customer-Owned Enterprise Network

MASERGY inControl View (Applications & CPE Visibility)

MASERGY Policy Manager (CPE QoS Policy Control)

Real-Time Control: MASERGY's industry leading network management tools let you control your entire business network, in real-time, from any where.

Control Benefits

Service Control Center

- Real-time management of your wide area services
  Billing
  Bandwidth
  Issue resolution
- Visibility into wide area performance
  Class-of-service based
  Service level reporting
- Web based access to all MASERGY control products

MASERGY Policy Manager

- Assign applications to the quality of service you need
- Intuitive QoS configuration
- Simplifies access to cost savings of convergence
- Low expertise needed to implement

inCONTROL View

- Visibility into applications and network performance
  By application
  By end user
  Going into the wide area
- Applications based troubleshooting and control capabilities
- Easy to use real-time reports suitable for distribution to internal clients

Contact: info@masergy.com or call toll free: 866-MASERGY

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