



**Excellent Quality:** MASERGY's inCONTROL Voice VPN service provides toll-grade IP anywhere in the world, and offers significant savings through a converged network solution.

## inCONTROL Voice VPN Provides:

- Voice Grade IP
  - Toll quality voice (MOS 4.0)
  - -Voice-grade IP SLA's
  - Support for migration and/or convergence
- Voice VPN features
  - Customer controlled via web interface "Service Control Center"
  - Custom public and private dialing plans provides global n-digit dialing
  - Call detail reports via web-hourly updates
- Wide range of calling options
  - On-net calls to-and-from MASERGY connected voice sites
  - Off-net PSTN termination of intrastate, interstate, and international calls
  - Simplified low-cost call rating-call destination determines the rate independent of worldwide originating location
- In-bound toll free support available

inCONTROL Voice VPN: Many enterprises are looking for a cost-effective solution for migration to IP Telephony without the risk of running mission critical voice over the best effort public Internet. This product delivers voice-grade IP transport with consistently excellent voice quality and cost effectiveness you anticipate from utilizing Voice over IP technology. MASERGY's inCONTROL Voice VPN also provides a robust set of features for ease of use, control, and management of a complex global voice service. Start getting immediate cost savings of your company's voice calls today, while building a foundation for significant savings in the future by converging voice, data, and video as your business is ready.

## Voice-Grade Service Level Agreement (SLA's) include:

- 100% packet delivery
- Guaranteed in-sequence packet delivery
- 5ms maximum latency variation ("jitter")
- Sub 1 second fast failover network recovery

