



INTERCALL®

TRAININGCENTER

▶ REDUCE TRAINING DELIVERY COSTS AND CREATE BUSINESS OPPORTUNITIES WITH LIVE, ONLINE LEARNING

When it comes to training programs, maximizing reach, frequency and timeliness is key to a session's success. With TrainingCenter powered by WebEx™ you can deliver live, interactive training to employees, partners and customers anywhere, anytime through a standard web browser. By bringing the training to your learners, you can reach more people more frequently while significantly reducing training delivery costs.

TrainingCenter provides all the tools to make an online training experience as effective and engaging as the physical classroom. Conduct interactive application demos, share presentations and documents, incorporate multimedia content and record any training session for later playback. Structure and manage live interaction with breakout sessions, a hands-on lab, polling and testing, instant feedback, chat and Q&A. Your live, online training program can be deployed, quickly and economically, without complex installation costs or high, upfront investments in hardware and technical staff members. You are free to focus on what matters most — delivering high quality, time-critical training to ensure employee, partner and customer success and satisfaction.

▶ RELY ON TRAININGCENTER

- Deliver a rich classroom experience using just a telephone and a web browser.
- Engage trainees with interactive, media-rich instruction
- Rapidly scale your training programs to reach more people, more frequently.
- Quiz, poll and test trainees to ensure retention and track productivity.
- Dramatically reduce training delivery costs including travel, accommodations and facilities rental.
- Ensure employee, partner and customer satisfaction with timely, convenient delivery of training on new product releases, corporate initiatives and critical skills.

▶ TRAININGCENTER FEATURES

Integrated Audio Controls: Control your Reservationless-PlusSM audio conference from within the TrainingCenter meeting interface.

Information Sharing Leverage existing information by sharing multiple documents and demonstrating how to use applications by sharing and annotating on them in real time. Permissions-based remote control lets learners try it themselves.

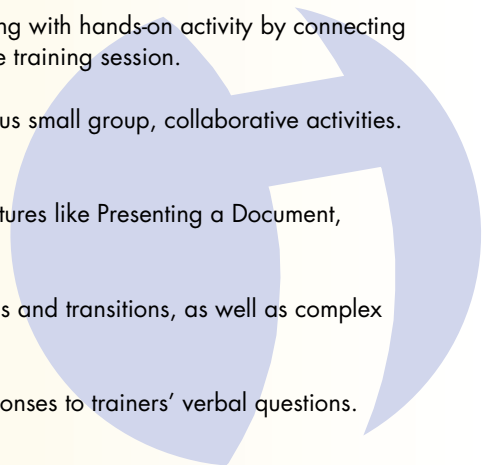
Hands-On Lab Optimize existing infrastructure investments and reinforce learning with hands-on activity by connecting remote learners with remote computers, applications and simulations during a live training session.

Breakout Sessions Promote active learning by conducting multiple, simultaneous small group, collaborative activities. Trainers can "walk around the room" and see how each group is doing.

QuickStart Screen Get one-click access to the most commonly used session features like Presenting a Document, Sharing an Application and Sharing Your Desktop.

Multimedia Training Content Engage your learners with PowerPoint animations and transitions, as well as complex multimedia objects like Flash, 3D objects and streaming media.

Instant Feedback Gain valuable feedback by visually depicting individual responses to trainers' verbal questions.



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Q&A Boost interaction with a threaded Q&A feature that identifies learner questions and corresponding responses.

Multiple Panelists Increase training staff productivity by enabling multiple trainers to collaborate on sessions from different locations.

Video Integration Allow learners to see their trainer during a live session using a web camera.

PowerPanels™ Customize your session view by opening, closing and resizing panels used to track attendee activity, respond to questions and review poll results.

Floating Icon Tray Float your PowerPanels over your content viewer when in Full Screen view to get access to essential session functions and tools. The tray also allows you to seamlessly switch between sharing modes.

Microsoft® Outlook™ Integration Leverage existing enterprise systems to streamline scheduling processes.

Testing and Grading Assess comprehension, automatically track individual's performance and share correct answers within a session. Leverage web-based testing libraries for comprehensive pre- and post-session training.

Polls and Surveys Measure session effectiveness and gather feedback for future sessions.

Registration and Reporting Simplify session registration and easily track attendance.

Record and Playback Record live training sessions for reuse and review. Recordings can be streamed within a live session or uploaded for learners to play back at their convenience.

▶ TRAININGCENTER ON-DEMAND

TrainingCenter On-Demand is an add-on feature for TrainingCenter that allows you to create high-quality asynchronous multimedia training presentations. Using common business tools you're already familiar with such as Microsoft PowerPoint™ and the web, TrainingCenter On-Demand enables you to produce powerful content without needing expert assistance.

TrainingCenter On-Demand Key Benefits Include:

- **Enhanced Recorded Sessions** Repurpose WebEx recorded sessions (.wrf) into on-demand presentations for Windows Media playback on a viewer-friendly interface.
- **Integrated On-demand Testing** Incorporate tests in recorded sessions or in on-demand presentations.
- **Attendance and Duration Tracking** Track when and how long learners watch recorded sessions or on-demand presentations.
- **Course Materials** Attach relevant documents and course materials to recorded sessions or on-demand presentations.
- **Search and Access** Rapidly search and access training content within recorded sessions and on-demand presentations.
- **Simplified Integration** Seamless integration and workflow between live and on-demand solutions.

For more information about TrainingCenter and TrainingCenter On-Demand, please visit www.trainingcentersite.net or contact your sales representative.



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