ENTERPRISE-LEVEL FIBER INTERNET AND OPTICAL ETHERNET

Feature	What You Get	How You Benefit
Customized Connectivity		
Symmetrical Access Service	Equally fast upload and download speeds starting at 2Mbps and optical Ethernet speeds starting from 10Mbps and up to 10Gbps	Gives you the ability to transfer business-critical files of any size more quickly. Improves the performance of multimedia applications.
Scalable Speed	Ability to scale your bandwidth in increments as little as 1Mbps	Allows you to adjust your bandwidth up to full capacity on an as-needed basis.
Fiber-Optic Infrastructure	Direct, continuous, high-speed fiber-optic connection to the internet that interfaces easily with your LAN	Delivers consistently fast throughput of larger amounts of data straight to your desktop.
Optical Ethernet WAN Services	High-speed data networking across your enterprise. Can configure as point-to-point Ethernet Private Line (EPL); point-to-multipoint Ethernet Virtual Private Line (EVPL); or multipoint-to-multipoint Ethernet LAN (E-LAN); or a combination of all three	Transparently connects multiple business locations (LAN and WAN) requiring privacy in connectivity.
BGP Routing with IP Address Announcement	Seamless routing to multiple ISPs	Facilitates smooth flow of data through loop-free routes over autonomous IP networks.
Reliable Service		
Built-in Redundancy	Maximum uptime of the data network	Enables you to work without interruption and avoid data loss associated with system failure.
Network Operations Center	Proactive 24/7/365 network monitoring	Ensures maximum performance of the network.
U.S.-Based Technical Support	Business-dedicated team of knowledgeable technicians	Delivers agile, professional help on service issues with urgency.
Flexible Delivery		
Comprehensive Network	Access to enterprise-level data services in many geographies	Enables you to receive service in remote areas within our footprint, including places where other service providers don't reach.
Burstable Billing	Ability to burst up to 2X, 5X or 10X basic bandwidth level without having to contact us first**	Allows you to expand your bandwidth easily to accommodate fluctuations in business needs.
Affordable Rates		
Single Fiber Connection	End-to-end connection delivering all of your optical service	Provides a cost-effective option to traditional switched services, with no local-loop charges.
Discounts for Schools and Rural Health Facilities	E-Rate and Universal Services price breaks for those who qualify for E-Rate funding	Ensures best-in-class services at low cost to institutions in the public sector.

Charter Business

**Applicable to fiber-optic internet service only. Does not include data networking—optical Ethernet and optical-transport.

CHARTER BUSINESS® FIBER SERVICES
ENTERPRISE-LEVEL FIBER INTERNET AND OPTICAL ETHERNET

Only Charter Business® Fiber Services deliver fiber-optic enterprise connectivity that is built around the needs of your business. Choose us as your primary or secondary service provider—whether you have one location or one hundred locations in our footprint, we'll custom-design a sophisticated data networking system for your business that is second to none. See the chart on the other side to find out what our fiber internet and optical Ethernet can do for your business.

Get Additional Services that Enhance and Secure Your Data

We can further customize your enterprise-wide, fiber-optic data networking with a choice of add-on services:

» **Domain Name System (DNS) support with static IP addresses:** Keeps your business front and center on the internet. Service starts with up to 14 static (/28) IP addresses, with the option to add more at an incremental cost.

» **Charter Business® Custom Hosting:** Single-source solution with our full suite of services, from email accounts to web hosting.

» **Charter Business® Security:** Helps secure your network and data against viruses, worms, intrusions, and other security threats.*

» **Charter Business® VPN:** Allows remote workers and multiple offices within the Charter footprint to function as a single team with virtual private network configuration and support.

» **Charter Business® Backup:** A reliable online backup system that automatically stores files off site on a schedule you determine.

Enterprise-level speed, flexibility, and security

Charter Business has obtained the Metro Ethernet Forum (MEF) Certification. The MEF develops technical specifications and implementation agreements to promote interoperability and deployment of Carrier Ethernet worldwide.

Call today to get customized data networking for your enterprise.

888.861.3091
Charter-Business.com/Fiber

Charter Business