

NETPBX® PRO & NETPBX® PRO COMPLETE

Big Phone System Features Priced for Small and Mid-Sized Business

Businesses of every size need a feature-rich, customizable phone system. Until now, only big companies could afford it. NetPBX PRO gives SMBs the power and customization capabilities of an enterprise phone system without the cost or complexity.

FULL-FUNCTIONING PBX FOR LESS

The NetPBX PRO is a full-functioning PBX. You can customize it to do anything a premise-based PBX can do, including:

- Automated provisioning that enables your phone system to be up and running in minutes
- Managed 24/7 by Cbeyond Cloud Services Network Operations Center
- Use in conjunction with Cbeyond Cloud Services NetSIP® Trunking service or your own SIP trunking
- Works with any SIP-based IP Phone, including softphones
- Easy-to-use WebGUI lets you easily program all PBX features
- Complete online account and system management
- Upgrade channel capacity instantly
- Weekly server backups included; nightly backups optional add-on

PBX COMPARISON

There are lots of PBX options. Sorting through them to determine the best solution for your business can be tricky. In a side-by-side comparison, the NetPBX PRO offers clear advantages versus the alternatives.

	Traditional PBX	Hosted PBX	Cbeyond Cloud Services PBX
Hardware	Expensive hardware located on the customer's premise	Server located in a data center using a large, centralized monolithic PBX platform	Server located in a data center using virtual Linux "containers"
Changes	Technician must be on-site to make changes, which are difficult and labor-intensive	Changes are expensive to make and must be system-wide	Changes are easy and can be made on demand for each customer
Wiring	Hard-wired to every phone	Single IP connection	Single IP connection
Features	New features require replacing the switch or adding hardware	Calling features are one-size-fits-all	Calling features are customized to each customer's needs
Scalability	Adding capacity requires new hardware, line cards and potentially, a new system	Expensive to scale; connect multiple locations	Scale on-demand and connect multiple locations
Handsets	Purchase on your own	Purchase through the vendor; may lock you in via long-term leasing plans	Bring your own handset or buy from us, either way, we don't lock you in to a handset
Cost	High initial upfront and maintenance costs	Per-seat pricing model that requires you to pay for capacity you may not use	Per-channel, usage-based pricing that lets you pay for what you need now

OUR TECHNOLOGY

NetPBX PRO uses the Linux open-source operating system and Asterisk IP-PBX switching software. The combination allows us to build a flexible, full-featured, low-cost PBX that you can customize to your exact requirements.

Just as important, your NetPBX PRO is hosted in our secure, redundant and high-performance data center, which dramatically improves system uptime versus having a system on your premise. Managed by a team of technology professionals, our data center features:

- High-powered 64-bit Intel servers using Quad-Core Nehalem processors
- Cisco-powered network that optimizes bandwidth
- Dedicated connectivity to Tier 1 Internet backbones and dark fiber with multiple BGP gigabit uplinks
- Around-the-clock security and on-site network monitoring
- Fully-managed network control and operations center
- High concentration of Internet bandwidth
- Secure facility that includes UPS power and diesel generator backup, independent HVAC units, redundant N+1 systems and fire suppression

PRODUCT COMPARISON

NetPBX® PRO	NetPBX® PRO Complete
\$20 per Channel	\$40 per Channel
Unlimited extensions	Unlimited extensions
A la carte and packaged calling minutes available	Unlimited inbound local and outbound calling within the continental U.S.
Initial configuration and MACDs optional	Initial configuration and MACDs optional

ALL-INCLUSIVE PBX FEATURES

NetPBX PRO comes with dozens of calling features automatically. You don't have to pay to add common functionality. The most popular include:

- Follow-Me
- Conference Bridges
- Ring Groups / Hunt Groups
- ACD Call Queuing
- Call Recording
- Call Whisper / Barge-In / Coaching
- Unlimited Auto Attendants
- Interactive Voice Response
- Remote Extensions
- Voicemail to Email
- Flash-based Reception Console
- Paging / Intercom with Polycom Phones
- Outlook and Salesforce.com Integration

NO DOWNTIME

The NetPBX PRO High Availability option ensures your phone won't go down. We install two mirrored virtual PBX systems in geographically diverse data centers to provide the ultimate in system redundancy.

CONTACT US

Call **1-800-732-1910** or visit cbeyondcloudservices.com



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